INSTALLATION AND USER'S MANUAL

KESSEL - *Pumpfix*[®]-*F* Backwater Valve with Sewage Pump For wastewater with or without sewage



□ Installation □ Service of this unit should be carried out by a licensed professional servicer.



Änderungsstand: 07/2008 HG Sachnummer: 205-106 Subject to technical amendments

Company / Telephone No.

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1. Safety Instructions

Dear customer,

Before placing the KESSEL Pumpfix[®] F in service, please carefully read and follow this Installation and User's Manual. The information provided in this manual is valuable and will help provide years of safe and reliable service of the Pumpfix[®] F backwater valve.

Upon receipt of the *Pumpfix® F* please check to make sure that it has been delivered undamaged. In the case that the *Pumpfix® F* has been damaged during delivery, please follow the warranty instructions in Chapter 12.

Important

Always unplug the *Pumpfix® F* before inspection or maintenance!

Use caution during installation, inspection, maintenance, use and repair of this product.

The $Pumpfix^{\otimes} F$ is not to be installed in an area which is or could be subject to explosion.

The *Pumpfix® F* uses electricity and moving mechanical parts. Not following the Installation and User's Manual could result in bodily injury or a fatal accident.

If at any time the electrical cables or any other part of the *Pumpfix® F* is damaged, the backwater valve should in no way be placed into operation.

Do not inspect or maintain the *Pumpfix®* F during times of backwater or during times of risk of backwater (heavy rain / flooding).

The internal backwater flap and the manual closure lever must always have full range of motion.

KESSEL recommends that a maintenance contract be signed with a licensed professional servicer.

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2. General

2.1 Areas of application

The *Pumpfix*[®] *F* is designed to be installed in a downward sloped, vented, continous run drainage pipe. In this application the *Pumpfix*[®] *F* will provide through drainage during normal conditions, protection against backwater during times of backwater and the drainage of connected plumbing fixtures even during times of backwater. When a fixture plumbed into the *Pumpfix*[®] *F* is drained during times of backwater, the *Pumpfix*[®] *F* will intake the wastewater, macerate any solids with its cutting pump and pump out the waste against the pressure of the backwater.

Important:

A requirement for trouble free operation is that the *Pumpfix*[®] F is installed in a pipe with proper slope and ventilation.

2.2 Contents of delivery

The *Pumpfix*[®] *F* package includes the valve itself (with pump and backwater flap) and a control unit. Included with the splash proof control unit (230V - 50 Hz) is the optical probe and Installation and User's Manual.

2.3 When to install the Pumpfix® F

If the *Pumpfix*[®] *F* is being installed during the construction phase of a building only the

body of the valve with cover and pump should be installed (the optical probe and control unit should not be connected) (Chapter 3). During this time make sure to store the electrical components in a clean and dry place. When the heavy construction phase of the building is complete the optical probe should be installed in the cover of the valve, the control unit mounted on a nearby electrical wall and all necessarv connections made. This will help prevent damage to the mechanical and electrical equipment of the *Pumpfix®* F during the construction phase.

3. Installation

Please take caution that:

The drainage pipe to which the *Pumpfix*[®] *F* is connected is laid at the slope required by the local governing code and that the inlet pipe to the *Pumpfix*[®] *F* is properly vented. It is recommended that all plumbing fixtures

above the backwater level be connected downstream of the *Pumpfix® F* since these fixtures do not need to be protected against backwater. Only fixtures below the backwater level should be plumbed through the *Pumpfix® F*.

3.1 Installation in a concrete slab / floor Article # 28100 S or X, 28125 S or X and 28150 S or X)



3. Installation

The body of the *Pumpfix*[®] *F* should be installed level as shown in Illustration 1. The electrical cables connecting the *Pumpfix*[®] *F* to the control unit should be run through a DN 50 pipe as shown in Illustrations 2 and 5. Grease and install the included rubber gasket between the *Pumpfix*[®] *F* body and the access chamber as shown in Illustration 3. As seen in Illustration 4, the access chamber of the *Pumpfix*[®] *F* body is completely adjustable. This access chamber can be raised or lowered to meet floor heights, tilted laterally to meet grades in the floor and rotated to match floor patterns.

3.2 Deep installation in a concrete slab / floor

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For deep installation depths use the extension section (Product Number 83070). If installing an extension section make sure to grease the rubber gasket. If more than one extension section is needed, make sure not to install the *Pumpfix® F* so deep that access to the valve for inspection and maintenance is hindered.

3.3 Installation subject to groundwater

There are certain circumstances where the upward force of groundwater can penetrate through slab installed fixtures and cause moisture problems. The KESSEL *Pumpfix® F* provides protection against the upward force of groundwater by including the water barrier (Product Number 83019 (Rubber barrier) and Number 83018 (Flange)). This rubber barrier is simply placed between the body of the *Pumpfix® F* and the flange which is then bolted tight with the included bolts as shown in Illustration 6.

3.4 Installation in an exposed / suspended pipe

The *Pumpfix*[®] *F* backwater valve, designed to be installed in an exposed / suspended pipe, comes equipped with a see-thru, easily removable protective cover.

The motor cable and the optical probe cable should be run through their two respective holes in the body of the valve.







3. Installation

3.5 Installation Example

ATTENTION:

Make sure that no cables or other objects impair the movement of the manual closure lever or interfere with the operation, inspection or maintenance of the valve.







4. Electrical connections

4.1 Wall mounting of the control unit

As always, make sure the control unit is disconnected from the power supply before opening the cover.

Unscrew the four screws located in each corner of the front of the control unit and open the cover. In each corner of the inside of the control unit will be four holes for mounting the control unit to the wall. Included with the control unit are 4 mounting screws, 4 plastic wall plugs and a drilling template which is printed on the packaging box of the control unit.

4.2 Cable connections

An electrical connection plan is located on the inside of the control unit cover.

On the bottom of the control unit (as seen in Illustration 9), remove the hand bolt (third from left) and pierce the cable inlet seal (this is for the pump cable) and also the fourth from the left cable seal (this is for the optical probe cable).

Insert the cables for the pump and the optical probe through their newly pierced inlets



and into the control unit. Secure the cables to the control unit box by tightening the plastic hand bolts (as seen in Illustration 10). Now connect the wires of the pump and the optical probe to their respective terminals as shown in Illustration 14. To connect the wires, firmly insert a small screwdriver into the upper opening of each jack and push up as shown in Illustration 11. This opens the terminal. Insert the lead of the corresponding wire into the lower opening of the jack and release the screwdriver. The wire is now connected. To connect the pump, there are four wires to be connected to a set of jacks inside the control unit. The green and yellow striped wire and the three black wires label-



led '1', '2' and '3' should be connected to their respective jacks on the jack set with 4 connection ports labelled 'PUMPE' (the green and yellow striped wire to be connected to the green jack). To connect the optical probe, there are three colored wires labelled '1' (blue), '2' (white) and '3' (grey) which should be connected to their respective jacks on the jack set with 3 connection ports (blue, white, grey) labelled 'SONDE1'.

4.3 Installing the optical probe

To install the optical probe into the *Pumpfix*[®] F simply remove the small purple plug from the cover of the *Pumpfix*[®] F by unscrewing the two screws. Now insert the probe and

4. Electrical connections

tighten with the same two screws as seen in Illus. 12. (the optical probe is designed so that it can only be installed the proper way).

4.4 Audible signalling device with extension cable

An optional audible external signalling device (Product Number 20162) can be connected if it is required to transmit the audible warning signal to other areas of the building. control system.

4.5 Potential free contact

An optional Potential free contact (Article # 80072) can be installed to allow the *Pump-fix® F* to be connected to a warning beacon, audible alarm or a building's central control system. The additional circuit board is plugged into the mother board inside the control unit and fastened with the 4 provided screws (as seen in Illustration 13).



4.6 Shortening the cables

The cables from the control unit to the $Pumpfix^{\otimes} F$ can be shortened if necessary. However, please insure that there is always enough cable so that the $Pumpfix^{\otimes} F$ motor and cover can be removed for inspection and maintenance.







4. Electrical connections

4.7 Cable extensions

The motor cable and the optical probe cable for the *Pumpfix®* F are delivered with a length of 5 meters. If requested the unit can be supplied with 15 meter cables instead of the standard 5 meter cable length. If required, the cables may be extended there is no need to increase the cross-sectional area of the 3 wires - they can remain at the original 0.75 square millimeter. In order to preven interferences, the probe and the motor should be extended with separator cables. Maximum length of either the motor or the optical probe cable should be 30 meters.

Note:

VDE 0100, VDE 01107 and IEC guidelines must be followed in Germany and areas under IEC jurisdiction. In other areas it is important to follow regulations issued by local power companies.

The *Pumpfix® F* and control unit must not be installed in areas where there is or could be a risk of explosion.

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5. Initialization

While the control unit is unplugged connect the two supplied 9-volt batteries which are already located inside the control unit. Close the cover of the control unit and tighten the four screws. Plug in the control unit to a suitable power supply. The control unit will perform a basic systems check. During initialization the system checks the batteries, pump, optical probe and pump connections to confirm that they are properly connected and in working order.

<u>important:</u> Never place ba

Never place hands or objects near the cutting blades of the *Pumpfix® F.*

If the entire system has been installed correctly the green 'POWER' LED will turn on and remain on. The *Pumpfix® F* is now ready for operation.

When the system is ready for operation, make sure that the red manual closure lever for the backwater flap is in the 'FLAP OPEN (FREE HANGING)' (vertical) position. If it is not, open it with the red manual closure lever.





6.1 Principle Functions

1. Normal operation



During normal conditions the *Pumpfix*[®] *F* functions as a standard backwater valve as shown in the 'Normal Operation' illustration above. The force of the free flowing wastewater pushes the free hanging flap open and allows the waste water to pass unhindered to a public sewer line or a private sewage system.

2. Backwater operation



As backwater occurs, the free hanging flap is forced closed due to the pressure of the backwater and provides a complete seal against the back-up of wastewater into all of the *Pumpfix*[®] *F* protected areas.

3. Wastewater disposal during backwater



During times of backwater the *Pumpfix® F* protects a building against the back-up of wastewater while at the same time disposing of its waste. This is possible because of an optical sensor and integrated sewage pump located within the *Pumpfix® F*. As a building's plumbing fixtures are drained during times of backwater the wastewater level rises inside the piping system and the *Pumpfix® F*. This is sensed by the optical probe which activates the cutting pump. The pump intakes the wastewater, macerates the solids and pumps against the pressure of the backwater. The integrated free hanging flap prevents the greywater or sewage from flowing back into the building.

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6.2 Custom Pump Settings

The *Pumpfix*[®] *F* is delivered pre programmed so that it can be installed and used effectively without setting any of the custom pump settings. The pre programmed setting will handle all drainage and backwater scenarios. However, customized pump settings can be programmed if adjusting the settings of the *Pumpfix*[®] *F* can increase performance and longevity.

Programming the Pumpfix® F

For programming the *Pumpfix® F* use the LED numbers as identified below LED 1 : 'POWER' LED LED 2 : 'ALARM' LED LED 3 : 'PROBE SUBMERGED' LED LED 4 : 'PUMPING / TEST PUMP' LED

Setting the pumping times.

The *Pumpfix®* F can be programmed to adjust how long the pump runs. This is done by keeping both the 'ALARM' and 'PUM-PING / TEST PUMP' buttons pressed for a few seconds until the continuous alarm tone sounds. After releasing the 'ALARM' and 'PUMPING / TEST PUMP' buttons the current pump time setting can be determined by the blinking LEDs (please see table below). The length of pumping time can now be programmed. To change the pumping times press the 'ALARM' button. Each time the 'ALARM' button is pressed, 5 seconds will be added to the pumping time. The newly enterred times can be determined by one or two blinking LEDs and checking with the table below. When the desired pumping time has been enterred press the 'PUM-PING / TEST PUMP' button to save the new setting. The new pumping time changes will be confirmed by a two toned audible signal. If within 20 seconds the changes are not saved by pressing the 'PUMPING / TEST PUMP' button, the *Pumpfix® F* will automatically save the previous pumping time (this will be confirmed by a single tone audible signal). The *Pumpfix® F* is delivered pre-programmed with a pumping time of 10 seconds.

Pumping times (sec.)	5	10	15	20	25	30	35
blinking LEDs	1	1+2	2	2+3	3	3+4	4



Setting the 'Pump start delay' times.

The *Pumpfix*[®] F can be programmed to delay starting the pump after the optical sensor has sensed wastewater. The advantage of this is that the wastewater will have a chance to build up in the pipe so that the *Pumpfix® F* can pump out the entire volume with one activation rather than turning on and off several times. To change the 'Pump start delay' times keep both the 'ALARM' and 'PUMPING / TEST PUMP' buttons pressed for a few seconds until the continuous audible alarm sounds. Release the 'ALARM and 'PUMPING / TEST PUMP' buttons. Now again press both the 'ALARM' and 'PUMPING / TEST PUMP' buttons for a few seconds until the continous audible alarm sounds again and the 'POWER' and 'ALAR-M' LEDs light. After releasing the 'ALARM' and 'PUMPING TEST PUMP' / buttons the current pump start delay time setting can be determined by the blinking LEDs (please see table below). To change

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the pump start delay times press the 'ALAR-M' button Each time the 'ALARM' button is pressed, additional time will be added to the pump start delay time. The enterred times can be determined by looking at the blinking LEDs and checking with the table below. When the desired pump start delay time has been enterred press the 'PUMPING / TEST PUMP' button to save the new setting. The new 'Pump start delay' times will be confirmed by a two toned audible signal. If within 20 seconds the changes are not saved by pressing the 'PUMPING / TEST PUMP' button, the Pumpfix[®] F will automatically save the previous 'Pump start delay' (this will be confirmed by a single tone audible signal). The *Pumpfix®* F is delivered pre-programmed with a pump start delay time of 1 second.

Pump Start Delay (sec.)	0,5	1,0	1,5	2,0	3,0	4,0	5,0
blinking LEDs	1	1+2	2	2+3	3	3+4	4

Setting to either 'Finish Controlled' or 'Start Controlled' modes.

The *Pumpfix*[®] F can be programmed to operate in either 'Finish Controlled' or 'Start Controlled' modes. In the Finish Controlled pump setting mode, the optical probe senses the build-up of wastewater in the drainage pipe and activates the Pumpfix® F which will begin pumping after the programmed delay start time has elapsed. In this mode the pump will continue to run for the programmed period of time after the wastewater level has fallen below the optical sensor level. In the Start Controlled pump setting mode, the optical probe senses the build-up of wastewater in the drainage pipe and activates the Pumpfix® F which will begin pumping after the programmed delay start time has elapsed. In this mode the pump will run for the programmed period of time and then shut off. If there is still wastewater above the sensor level the pump will

again turn on after the pump start delay time has elapsed.

The *Pumpfix®* F can be programmed to be either in 'Finish Controlled' or 'Start Controlled' mode. To change to either 'Finished Controlled' or 'Start Controlled' mode keep both the 'ALARM' and 'PUMPING / TEST PUMP' buttons pressed for a few seconds until the continuous audible alarm sounds. Release the 'ALARM and 'PUMPING / TEST PUMP' buttons. Again press both the 'ALARM' and 'PUMPING / TEST PUMP' buttons for a few seconds until the continous audible alarm sounds and the 'POWER' and 'ALARM' LEDs light. Again release the 'ALARM' and 'PUMPING / TEST PUMP' buttons. For the third time press both the 'ALARM' and 'PUMPING / TEST PUMP' buttons depressed for a few seconds. The control unit will confirm that it is in 'Finish Controlled' and 'Start Controlled' setting mode by a continuous audible signal along with the 'PO-WER', 'ALARM', and 'PROBE SUBMER-GED' LEDs lighting. After releasing the 'ALARM' and 'PUMPING / TEST PUMP' buttons the current Control setting can be determined by the blinking LEDs (please see table below). To change the Control setting press the 'ALARM' button. The enterred Control setting can be determined by looking at the blinking LEDs and checking with the table below. When the desired Control setting has been enterred, press the 'PUMPING / TEST PUMP' button to save the new setting. The new Control setting will be confirmed by a two toned audible signal. If within 20 seconds the changes are not saved by pressing the 'PUMPING / TEST PUMP' button, the *Pumpfix®* F will automatically save the previous control setting (this will be confirmed by a single tone audible signal). The *Pumpfix® F* is delivered pre-programmed in the 'Finish Controlled' mode.

Mode	Finish controlled	Start controlled
blinking LEDs	1	2

6.3 Alarms / Pump Test

ALARM - The "Alarm" button located on the *Pumpfix® F* control unit can be used to cancel the audible alarm. The LED alarm light will remain lit after the audible alarm has been cancelled to notify the user of the current problem / situation. If desired, the "Alarm" button can be pressed again which will re-activate the audible alarm.

PUMP TEST - The motor of the *Pumpfix® F* can be manually started / tested by pressing the "Pump" Test button. This can serve as a quick and easy test to assure that the motor is in working condition. Do not keep the "Pump Test" button depressed for more than a few seconds.



7. Problem notification

During initialization and use the KESSEL control unit notifies the user of problems which can aid in finding easy solutions.

7.1 Notification during power use:

Notification	Problem	Solution	Tips
'POWER' LED and 'ALARM' LED blink alternatingly and au- dible alarm sounds	Battery is missing or defective.	Connect or replace the battery.	With unconnected or defec- tive batteries, the <i>Pumpfix®</i> <i>F</i> will not place itself into ope- rational status after initializa- tion.
All 4 LEDs blink si- multaneously and au- dible alarm sounds	This notification during initialization could mean the pump is not connected, polarity is improperly connected or the pump is damaged. This notification during operation means the pump is not functioning properly.	Disconnect from power, disconnect bat- teries and check to make sure the cables for the pump are properly connected. If damaged, replace pump. Reconnect batteries, close the cover and tighten the cover screws of the control unit and then plug in control unit.	The SDS System will monitor the pump and display any problems.
The top two LEDs ('PO- WER' & 'ALARM') and bottom two LEDs ('PROBE SUBMERGED' & 'PUMPING / TEST PUMP') blink alternatingly and audible alarm sounds	This notification during initialization could mean the optical probe is not connected, polarity is improperly connected or the probe is damaged. This notification during operation means the probe is not functioning properly.	Disconnect from power, disconnect bat- teries and check to make sure the cables for the probe are properly connected. If damaged, replace probe. Reconnect batteries, close the cover and tighten the cover screws of the control unit and then plug in control unit.	The probe tests itself every two seconds and will notify the user if any attempted repairs were successful.



7.2 Notification of power failure:

Notification	Problem	Solution	Tips
The 'ALARM' LED blinks every two seconds and alarm sounds.	The <i>Pumpfix® F</i> is not receiving power (has been disconnected or a power failure has occurred).	Reconnect to a suitable power supply or wait for power failure to end.	The pump of the <i>Pumpfix®</i> <i>F</i> will not operate without full outlet power! The audible alarm will sound for 8 hours after the power has failed and then the <i>Pumpfix® F</i> will go into 'Sleep Mode' where all the LEDs will go out.
All LEDs are out.	The <i>Pumpfix® F</i> has not received power for over 8 hours.	Reconnect the <i>Pumpfix® F</i> to a functioning power source.	During this notification, the <i>Pumpfix® F</i> is in 'Sleep Mode'.



8. Additional functions

8.1 Self Diagnosis System (SDS)

As part of the SDS Control unit, the *Pumpfix® F* automatically tests its pumping system once per month. As part of this self test, the pump will run for two seconds. If the *Pumpfix® F* detects any problems with its operation during this monthly test, it will display the problem on the control unit as described in Chapter 7. This is an important reason that the *Pumpfix® F* always be unplugged before maintaining or inspecting the unit. With the *Pumpfix® F* unplugged there is no risk of unintended activation of the pump.

8.2 Battery life and replacement

While the *Pumpfix*[®] *F* is connected to a suitable power supply, the unit continuously checks the condition of the two batteries. If at time of initialization the batteries hold under 12.5 Volts total power, the *Pumpfix*[®] *F* will not initialize itself. In this case, unplug the *Pumpfix*[®] *F* control unit from its power source, check and replace the batteries if necessary and then reconnect the control

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unit to its power source. The estimated life of new batteries is four years. Batteries certified for use with the KESSEL *Pumpfix® F* are Duracell 9 Volt Type MN 1604/6LR61 (Requirement - 2). If discarding batteries, please do so properly.

8.3 Battery function

The purpose of the batteries is to notify the user of a power failure by LED and audible alarm notification. Although during a power failure the *Pumpfix® F* will continue to provide protection against backwater due to its free hanging backwater flap, the pump of the *Pumpfix® F* will not operate.

Please note: The auxiliary device is certified for up to 42 Volts / 0.5 A.

10. Technical Data

Control Unit

Fuse	10 Amp fuse
Power	230 V AC / 50 Hz
Power use in stand-by mode	17 mA
Temperature limits	0°C + 40°C
Splash Protection	IP 54 (control unit)
Protection Class	1
Power supply	230 V AC, 16 A, cos w = 1
Potential free contact power supply	42 V DC / 0,5 A

Pump

Power usage	1 kilowatt
Current	4.9 Amp
Operation type	S 30-30 %
Splash Protection	IP 68 (3 m depth / 24 hours)
Capacity against 4.3 psi (0.3 bar)	35.2 gallons / minute (133 liters/minute)
Motor cable	4x1 mm2
Optical probe cable	3x0,75 mm2
Performance at 0.3 bar	Q 10 m3/h = 2,2 l/s



10. Inspection and Maintenance

10.1 Inspection

The *Pumpfix® F* should be inspected monthly by the owner or a professional servicer to insure that it is in proper operating condition. Please follow the following guidelines:

- Close the red manual hand lever (push from vertical to horizontal position).
- Drain a fixture which is connected to the *Pumpfix® F* (flush a toilet, let a faucet run).
- Wait for the 'PROBE SUBMERGED' and 'PUMPING / TEST PUMP' LEDs to light and for the pump to activate.
- Discontinue draining the fixture into the Pumpfix® F.
- Wait for the 'PROBE SUBMERGED' and 'PUMPING / TEST PUMP' to turn off and the pump to stop running.
- Re-open the red manual hand lever (return it to the vertical position).

10.2 Maintenance

Caution! Be sure to unplug the *Pumpfix*® *F* before doing maintenance work! Follow all safety instructions! The following inspection and maintenance work must

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only be completed by a licensed professional servicer.

Important:

The bolts on the *Pumpfix® F* cover should be tightened in a crosswise pattern to a torque of 6 lbf-ft (8 Nm).

- Visual inspection of the entire unit.
- Cleaning of the entire unit including the pump.
- Check the entire unit and pump for damage or wear.
- Check the pump for freedom of movement, wear and tear and build up.
- Check the pipe connections for wear and tear.
- Check if the lens of the optical probe is dirty and clean with a clean soft cloth or tissue if necessary.
- Check all seals for signs of wear.

The above checks are also recommended after extended unuse or storage.

10.3 Checking the pump

The pump should be checked regularly. In the case of unusual noises during operation, decrease in pump performance, or vibration of the unit and piping system make sure that a complete inspection of the pump, the pump housing and the impeller are completed by a licensed professional servicer.

10. Inspection and Maintenance

10.4 Checking the control unit

The batteries should be checked yearly and replaced if necessary. If replacing the batteries make sure to install recommended batteries and dispose of the old batteries properly.

Repairs of the control unit shall only be done by a licensed professional servicer.

10.5 Malfunctions

In the case of an undiagnosable malfunction of the *Pumpfix*[®] F, please contact your distributor or supplier.



11. Replacement Parts

11.1 Detailed drawing

11.2 Replacement parts list

Order Number



1.	Cover with motor DN 100/125	205-046
2.	Cover with motor DN 150	205-045
3.	Pump housing upper section for DN 100, DN 125 models	205-032
4.	Pump housing upper section for 6 DN 150 models	205-016
5.	Pump housing lower section DN 100/125/150	205-101
6.	Cutting knife	(DN 100/125) 205-118
7.	Cutting plate	(DN 150)
8.	Impeller	austauschbar
9.	Flap assembly (3 parts)	205-034
10.	Control unit	28070
11.	Optical probe DN 100	80086
12.	Optical probe DN 125 / 150	80085
13.	Potential Free Contact	80072



12. Warranty

1. In the case that a KESSEL product is defective, KESSEL has the option of repairing or replacing the product. If the product remains defective after the second attempt to repair or replace the product or it is economically unfeasible to repair or replace the product, the customer the has the right to cancel the order / contract or reduce payment accordingly.

KESSEL must be notified immediately in writing of defects in a product. In the case that the defect is not visible or difficult to detect, KESSEL must be notified immediately in writing of the defects as soon as it is discovered. If the product is repaired or replaced, the newly repaired or replaced product shall receive a new warranty identical to that which the original (defective) product was granted. The term defective product refers only to the product or part needing repair or replacement and not neccessarily to the entire product or unit. KESSEL products are warrantied for a period of 24 months. This warranty period begins on the day the product is shipped from KESSEL to its customer. The warranty only applies to newly manufactured products. Additional information can be found in section 377 and 378 of the HGB. 2. Wear and tear on a product will not be considered a defect. Problems with products resulting from improper installation, handling or maintenance will also not be considered a defect.

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