Clear Claim Connection (C3) Claims Editor Tool

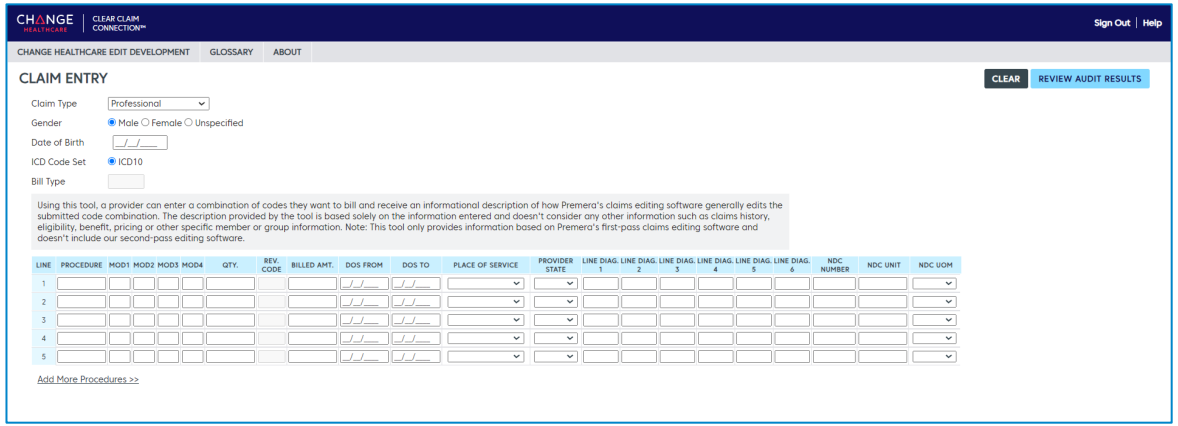
Provider Tutorial

PREMERA

C3 Claims Editor

Test billing scenarios and code combinations against ClaimsXTen (CXT) editing software

- Test coding scenarios before billing.
- This tool only looks for coding and clinical edits (not specific to member benefits).
- It doesn’t account for the second-pass editor.



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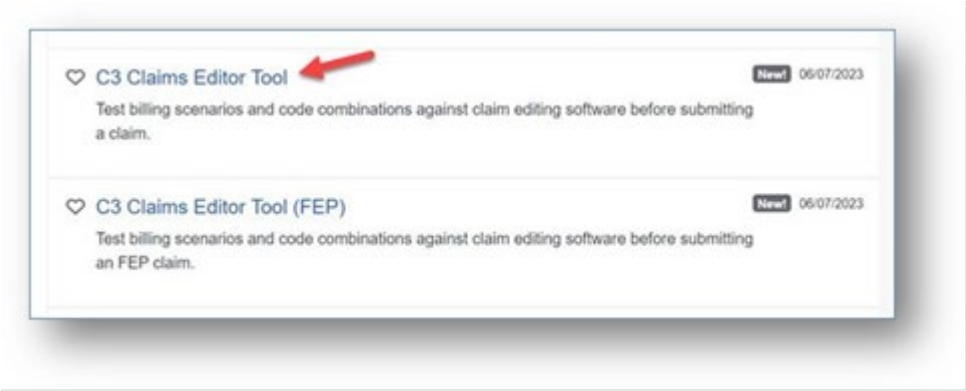
C3 Claims Editor

How to locate and use the tool

- To access the C3 Claims Editor Tool, sign in to availity.com.
- Go to the Premera **Payer Space>Resources** and select **C3 Claims Editor Tool**.

Click the heart icon to add the tool link to your favorites



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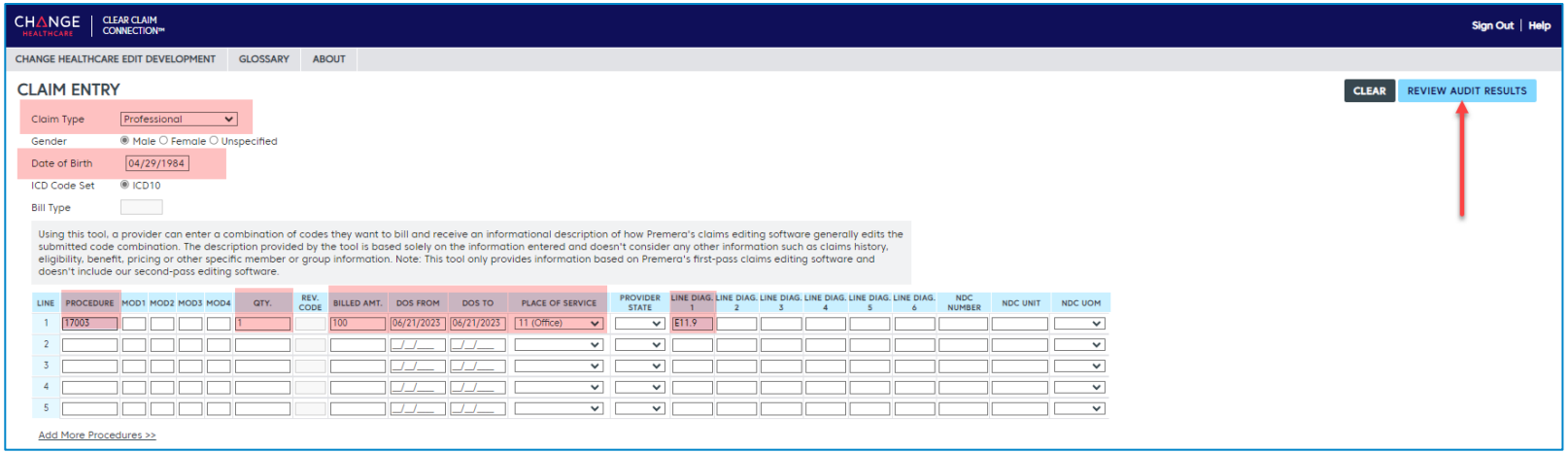
C3 Claims Editor

Claims entry

- Complete the required highlighted fields.
- Select **Review Audit Results**.



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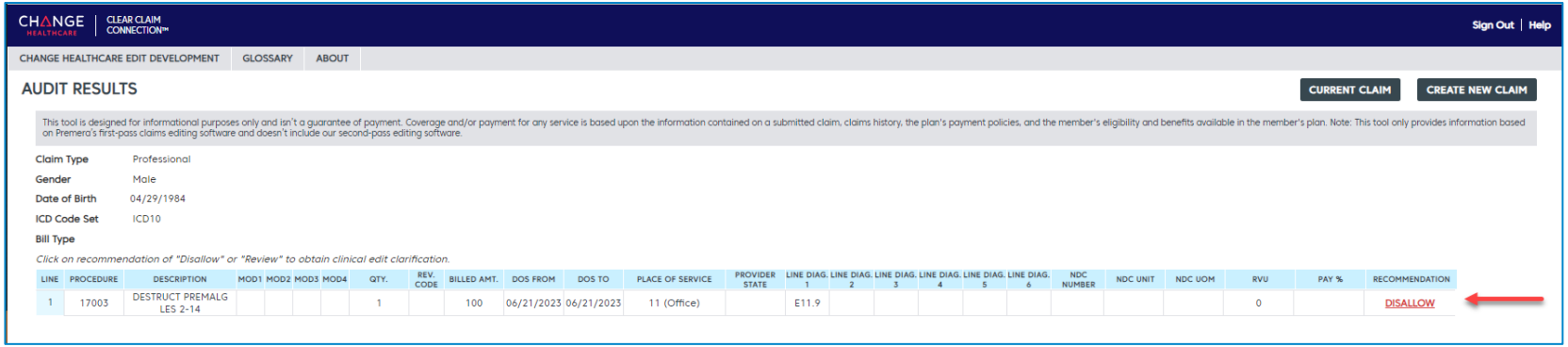
C3 Claims Editor

See audit results

- View the claim audit results to see if a code is allowed or disallowed.
- If a code is disallowed, click the “Disallow” link under recommendation to see edit details.



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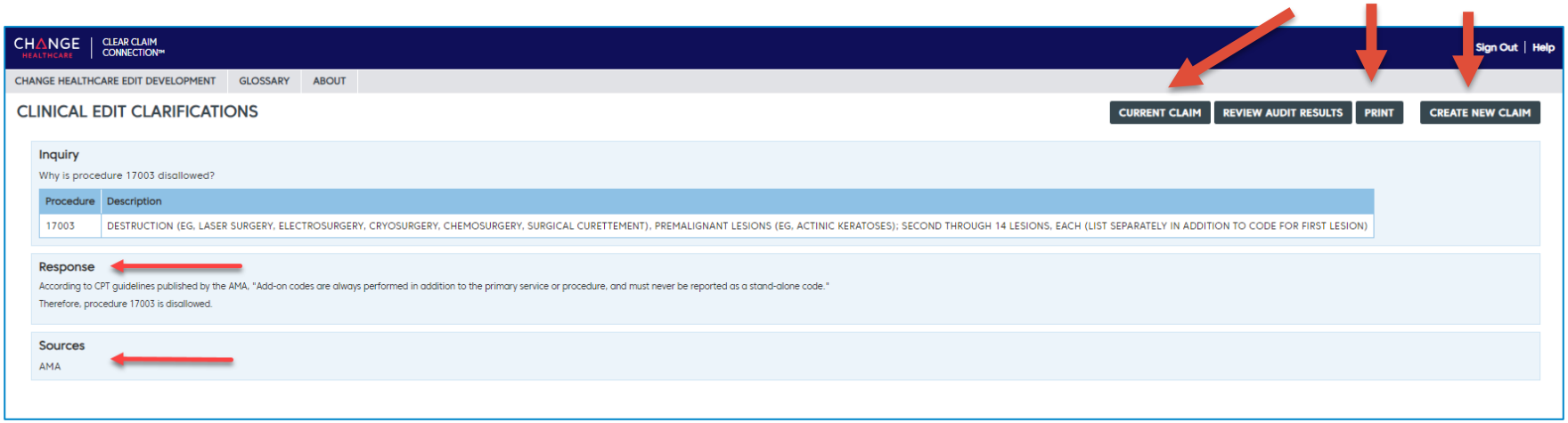
C3 Claims Editor

See edit rationale (clinical edit clarifications)

- The tool provides details about why the code is disallowed.

Use these buttons to make edits to the claim scenario, print, or create a new claim scenario



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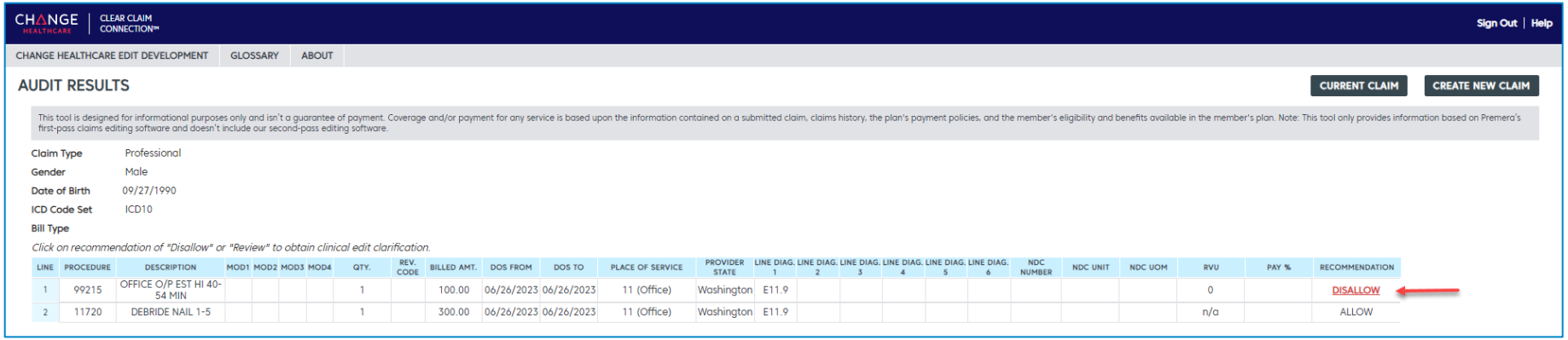
C3 Claims Editor

See audit results (continued)

- In this scenario, one procedure code is allowed and the other is disallowed.
- Click the “disallow” link under recommendation to see edit details.



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C3 Claims Editor

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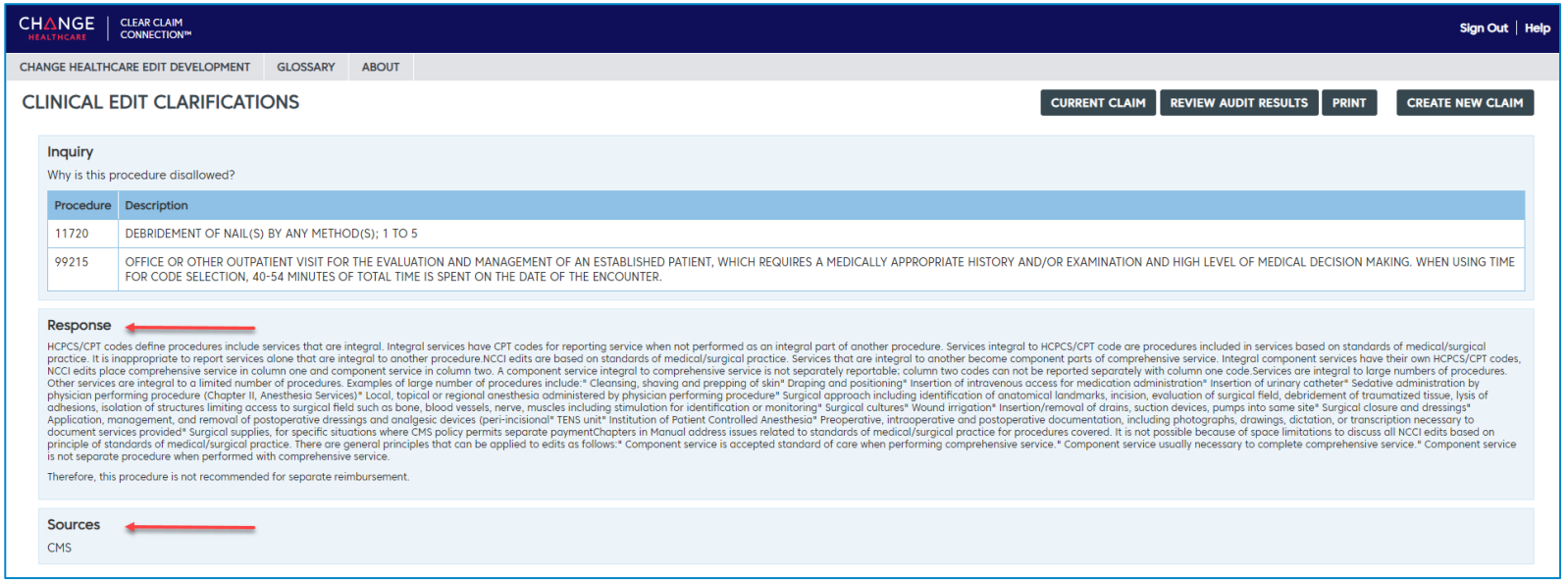

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Resources

- Additional C3 resources located at the top of the page.

- Technical issues:
  - Experiencing an issue bringing up the C3 Claims Editor Tool in Availity? Call Availity at **800-282-4548,** 8 a.m. to 8 p.m., Eastern Time, Monday - Friday.
  - Experiencing an issue within the C3 Claims Editor Tool? Go to Availity **Payer Spaces>Resources>Contact Premera** and call customer service for assistance.

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Thank you

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