



# 2018

ANNUAL REPORT



MAKING A  
DIFFERENCE  
FOUNDATION

Just as ripples spread out  
when a single pebble is  
dropped into water,  
the actions of individuals  
can have far-reaching  
effects.

DALAI LAMA



MAKING A  
DIFFERENCE  
FOUNDATION

We believe that with the right opportunity and support,  
one person can create a ripple effect of positive change in the world.

## OUR MISSION IS TO HELP PEOPLE FIND THEIR PASSION IN GIVING BACK

Our goal is to help healthcare providers deliver direct healthcare and healthcare education to underserved communities by matching their skills and desire for making a difference to high quality medical missions. We also support the passions of CHG employees by giving back to the communities where they live and work.

## WE ACHIEVE THIS IN SEVERAL WAYS

### MEDICAL MISSIONS

We partner with world-class nonprofits to provide medical mission opportunities. Our missions help healthcare providers reconnect with their passion for practicing medicine and bring their services to people and places in need.

### SUSTAINABLE HEALTHCARE GRANTS

We provide healthcare grants which allows us to make a sustainable impact in direct healthcare services and improve lives in communities across the country.

### LOCAL GRANTS

We provide grants to local organizations whose missions match the passions of CHG employees. Causes that matter most to them receive an extra boost from us.

## LETTER FROM THE FOUNDATION PRESIDENT

At the Making a Difference Foundation, our core mission is to **help people find their passion in giving back**. We believe anyone, and everyone, can create positive change and often only needs a little support, or the right opportunity, to make a huge difference in communities around the world. Whether it's helping a healthcare provider find their first humanitarian medical mission trip or providing a financial grant to a nonprofit that a CHG Healthcare employee is actively involved, we were created to provide this helping hand.

2018 was our second full year of operations and we made tremendous progress. Internally, we increased our staff to three full-time employees, created and implemented a website, and streamlined our programs and processes. To help support the passion of CHG employees giving back, we provided **\$184,718 in grants** to local charities and **\$270,238 in healthcare focused grants** within the communities where employees live and work. CHG employees showed their support to us late in 2018 by pledging over **\$125,000 in personal contributions** to the foundation during 2019.

Our biggest area of growth came in providing medical mission opportunities to healthcare providers. This year, we increased our nonprofit partnerships to include three top medical mission organizations. In the second half of 2018, we sponsored **19 providers** on four medical missions to **Kenya, Cambodia, Guatemala, and Haiti**. We are thrilled to be able to expand this offering to 13 trips in 2019, giving us the ability to help between 70 and 80 providers give medical care to communities that are either underserved or receive no other medical services at all.

Thank you for your support of the Making a Difference Foundation. In 2019, we will continue to work hard in order to help people find their philanthropic passions and make a difference in their lives and the lives of others.

If you would like more information about medical missions or how to make a donation, please visit our website at [makingadifferencefdn.org](http://makingadifferencefdn.org).



A handwritten signature in black ink that reads "Kevin Ricklefs".

**KEVIN RICKLEFS**  
PRESIDENT, MAKING A DIFFERENCE FOUNDATION

## LETTER FROM CHG HEALTHCARE CEO

I can't help but be amazed by how far the Making a Difference Foundation has come in such a short period of time. In late 2016, the idea of a foundation was just that – an idea.

CHG Healthcare is a company that is driven by a commitment to Putting People First. We have great people who are passionate about giving back to their communities and we work with thousands of healthcare providers who care for those who need it most.

One day we asked ourselves, **"What if we could combine our people and our providers to make a difference?"**

That simple idea has now become a powerful reality. The Making a Difference Foundation is providing grants to the organizations our people care about most. It's also making it possible for our providers to have life-changing experiences through medical mission work by helping patients around the world receive care that wouldn't otherwise be possible.

I'm proud of the progress the Making a Difference Foundation has made so far and I'm excited to watch it continue to grow and make an even bigger difference in the world.

Thank for your ongoing support!



A handwritten signature in black ink that reads "Scott Beck".

**SCOTT BECK**  
CEO, CHG HEALTHCARE



# MEDICAL MISSIONS

Many communities across the globe have limited or no access to medical care. Remote locations, poverty, and lack of education are just a few barriers to accessing care. The foundation was created specifically to address the needs of these underserved communities. One of our primary goals is to help healthcare providers deliver direct care and healthcare education to communities around the world. Through medical missions, many providers have reconnected with the passion that originally drew them to the medical field. They see the difference they are making in real and significant ways. The trips may be short, but the impact is long-lasting.



THAILAND GULF

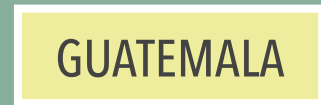


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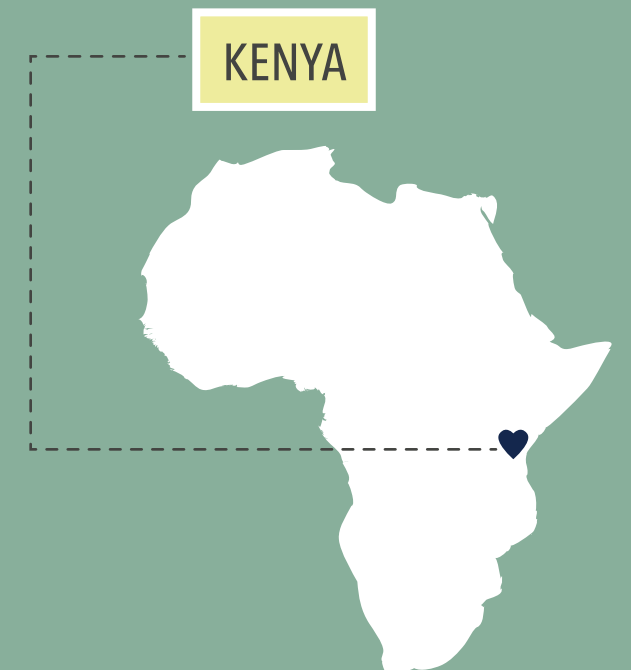
# 2018

## 19 PROVIDERS

## 1,800 PATIENTS 4 COUNTRIES



GUATEMALA



KENYA

# WHY DO PROVIDERS CHOOSE MEDICAL MISSIONS?

Medical missions create exceptional experiences for the patients served and the providers volunteering. Here's what some of our providers had to say about their 2018 medical mission trips.

## 2018



"Medical missions allow me to exercise my passion for people and culture."  
**DR. LUIS GONZALEZ**  
*Family Practice, Guatemala*



"We met many inspiring people on this trip—both volunteers and Haitians."  
**DR. DALE ABBOT**  
*Family Practice, Haiti*



"At this stage of my life you ask yourself what life is all about? And here is an opportunity to go to another country to provide for people with skills that I take for granted."  
**DR. STEVE GARMAN**  
*Internal Medicine, Thailand Gulf*

# OUR PARTNERS

We partner with several nonprofits – each an expert in their field – to make our medical missions possible. We could not provide medical mission opportunities for healthcare providers without our amazing nonprofit partners. Thank you for working together with us to making these life-changing trips possible!



"Thanks to Dr. Park who was able to help a three-day old baby boy with Sepsis. If it hadn't have been for her and the Baraka team there might have been a different outcome. With her teaching and her knowledge of pediatrics, this baby boy will be able to grow and experience a bright future."  
*Baraka Hospital, Me to We*





# HEALTHCARE GRANTS

Lack of access to healthcare has far-reaching consequences not only to individuals and families, but to entire communities. We are committed to making a meaningful impact in underserved communities, where CHG employees live and work, by providing healthcare services and education. Making sustainable change takes time and we cannot do this work by ourselves. There are so many organizations already doing meaningful work, and we are invested in supporting them over time, together doing our part to make our world a healthier place.



## NONPROFIT ORGANIZATIONS WE SUPPORTED

### CHILDREN'S CRANIOFACIAL ASSOCIATION

CCA is a national, 501(c)(3) nonprofit organization whose mission is to empower and give hope to individuals and families affected by facial differences.

### FAMILIES MOVING FORWARD

FMF provides emergency shelter and transitional support for families experiencing homelessness. Programs focus on transitioning families from crisis to stability and self-sufficiency in their own home.

### FOURTH STREET CLINIC

Fourth Street Clinic provides high-quality and extensive health care and support services to homeless men, women, and children in Utah.

### ME TO WE

ME to WE is an innovative social enterprise that provides products that make an impact, empowering people to change the world with their everyday consumer choices.

### NATIONAL KIDNEY FOUNDATION

The National Kidney Foundation is the leading organization in the U.S. dedicated to the awareness, prevention, and treatment of kidney disease for hundreds of thousands of healthcare professionals, millions of patients and their families, and tens of millions of Americans at risk.

### SOS CHILDREN'S VILLAGES

SOS Children's Villages is the largest non-governmental organization dedicated to the care of abandoned and orphaned children, with 70 years of experience.

### THE CHILDREN'S CENTER FOUNDATION

The Children's Center provides comprehensive mental health care to enhance the emotional well-being of infants, toddlers, preschoolers, and their families.

**7** healthcare grants

**\$270,238**  
in donations

**CHG EMPLOYEES ARE PASSIONATE ABOUT CAUSES THAT DIRECTLY SUPPORT AND BENEFIT PEOPLE IN THEIR LOCAL COMMUNITIES. WE ARE EXCITED TO BE ABLE TO SHARE TWO OF THEIR STORIES IN THIS REPORT.**

# CHILDREN'S CRANIOFACIAL ASSOCIATION



2018

CHG employee, Margaret Lavender, has a close friend whose son, John, was born with Crouzon Syndrome, a genetic disorder that causes premature fusion of certain skull bones. This early bone fusion prevents the skull from growing normally and affects the shape of the head and face. At the time of his birth, John's parents weren't sure what to do. Thankfully they discovered the Children's Craniofacial Association (CCA). CCA provided them with information to help them educate themselves and their families about Crouzon Syndrome. They were also linked to local physicians and surgeons, provided information about surgeries, and connected to financial assistance programs. John's parents were embraced into a community of families who provided support at a time of much uncertainty.

Margaret has been personally involved with CCA for several years. She has helped with fundraising and served on their board of directors. Margaret came to the Making a Difference Foundation with a grant request idea. While the CCA is able to give invaluable support and information to families, they often found that medical expenses were a heavy burden for some families. Margaret's grant request helped the CCA create a financial assistance fund for purchasing helmets for kids and families in need. We are so proud to partner with Margaret as she makes a difference for children and families in her community!

# FAMILIES MOVING FORWARD

John Bonney has been volunteering at Families Moving Forward for several years. Families Moving Forward provides temporary housing to homeless families with children. John has witnessed the ways in which Families Moving Forward helps families long-term with tools to end the cycle of homelessness. As part of his involvement, John organized volunteer projects with his coworkers, provided general maintenance support, and helped put on a Christmas party for more than 50 kids at the center.

John also requested a grant from the Making a Difference Foundation. The grant provided support for a part-time mental health therapist. The therapist worked with approximately 20-24 families, 4-5 couples, and 50 individuals in 2018. John is creating a ripple effect of change. His compassion has touched the lives of parents and children at Families Moving Forward. We are honored to help his ripple effect spread even farther.





# LOCAL GRANTS

CHG employees are extremely generous and compassionate. Their local communities are benefiting from the incredible work they are doing. Based on our belief that one person creates a ripple effect of change, the foundation supports the philanthropic passions of CHG employees by supporting local causes important to them. Feeding homeless pets, hosting a prom for teens with cancer, creating a playground for children with autism, and equine therapy for PTSD survivors are just a few of the amazing causes we were able to support in 2018. In addition, the foundation matched 50% of donations made by CHG employees to local United Way organizations.



**27** local grants

**\$36,520** in donations

**\$148,198** United Way Match

## BREAKING IT DOWN

- \$3,250**  
**ANIMALS** – Cat food, therapy animals to read with kids, vet care for low-income families, homeless pets
- \$2,500**  
**ART** – Art experience for children with disabilities
- \$9,250**  
**CHILDREN / EDUCATION** – Adoption, foster care, support for at-risk young adults, obesity prevention, youth service year, playground for autistic children
- \$750**  
**EMERGENCY ASSISTANCE** – Hurricane Irma support
- \$3,000**  
**FAMILIES** – Grief support, homeless family support, education/health/integration services for low-income and immigrant families
- \$3,000**  
**FOOD & SHELTER** – Building houses for low-income families
- \$14,770**  
**HEALTHCARE** – Prom for teen hospital patients, art therapy for epilepsy patients, pancreatic cancer research, therapeutic services for cancer patients, medical supplies for low-income clinic, festival of trees fundraiser for Intermountain Primary Children's Hospital, wheelchairs for ALS patients, equine therapy for PTSD patients





# LOCAL NONPROFIT ORGANIZATIONS WE SUPPORTED 2018



## HEALTHCARE

ALS North Carolina Chapter  
Cancer Wellness House  
Epilepsy Foundation  
Festival of Trees/Intermountain  
Primary Children's Hospital  
Holy Cross Ministries  
Lustgarten Foundation  
Mary Free Bed YMCA  
People in Crisis United  
Samaritan Health Center



## KIDS & FAMILY

4 kids  
Angels Foster Family Network  
Big Children's Foundation  
Family Promise of Grand Rapids  
Habitat for Humanity  
Method Child Development  
The Adoption Exchange  
The Sharing Place  
Utah Community Action  
Youthlinec



## ANIMALS & PETS

Abandoned Pet Rescue  
Heading Home Equine Therapy  
Intermountain Therapy Animals  
Michigan Animal Health Foundation  
Second Chance for Homeless Pets



## UNITED WAY LOCATIONS

Heart of West Michigan United Way  
United Way of Broward County  
United Way of Central Oklahoma  
United Way of Coastal  
Fairfield County  
United Way of Palm Beach County  
United Way of Salt Lake  
United Way of the Greater Triangle



## EDUCATION

Rise Up Academy  
Spectrum Academy

"I can't tell you how grateful the shelter was to receive our grant. The shelter cares for and feeds on average 250 cats a day. The grant came at a much-needed time as donations had dwindled after the area was impacted by Hurricane Irma."



"Our grant helped us to build a vegetable garden that will provide healthy foods and education to the children at the center. Through time, efforts, and funds we've really impacted the lives of so many, and for that I am grateful!"



## LOCAL GRANTS

# 2018

## FINANCIALS

### MAKING A DIFFERENCE FOUNDATION

Statement of Activities | January 1, 2018 - December 31, 2018

We know some really generous people!

#### CONTRIBUTIONS

CHG Healthcare	\$2,700,000
CHG Employees	\$32,588
External / Other	\$200
<b>TOTAL</b>	<b>\$2,732,788</b>

Together we accomplished a whole lot of good!

#### GRANTS DISBURSED

Local	\$36,520
Healthcare	\$270,238
Medical Missions	\$145,450
United Way	\$148,198
<b>TOTAL</b>	<b>\$600,406</b>

OTHER EXPENSES, NET	(\$5,253)
INCREASE IN AVAILABLE FUNDS	\$2,127,129
NET ASSETS BEGINNING OF PERIOD	\$412,385
NET ASSETS END OF PERIOD	\$2,539,514

# Thank You

A special thanks to the board, officers, staff, and donors whose passion, heart, and generosity are the reason the Making a Difference Foundation exists. Together you have created a ripple effect of change that will make a difference in our communities and across the world.

## 2018

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Kevin Ricklefs

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We could not work to complete our mission without the generous and ongoing support of our donors. We are so grateful for your contributions.

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To learn more about medical mission trips or  
to contribute to the foundation visit

[makingadifferencefdn.org](http://makingadifferencefdn.org)

CHG employees who wish to apply for a grant can find  
information and a request form on the

"Making a Difference Foundation" page on the CHG intranet.

If you have any questions please email  
[information@makingadifferencefdn.org](mailto:information@makingadifferencefdn.org)

# 2018

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Together we are changing lives!



MAKING A **DIFFERENCE**  
FOUNDATION

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