

# What are Implementation Frameworks & Strategies?

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Implementation **Frameworks and Strategies** Implementation <u>Framework</u>: A proposed model of factors likely to impact implementation and sustainment of EBP (Aarons, Hurlburt, & Horwitz, 2011; Damschroder

### Implementation <u>Strategy</u>:

et al., 2009; Tabak et al., 2012)

Systematic <u>processes</u> to adopt and integrate evidence-based innovations into usual care.
 (Powell et al., 2011)

### **Review of Models**

(Tabak, et al., 2012)

- Reviewed 61 models
  - Models (aka "theories" or "frameworks")
  - Frameworks evaluated on:
    - Construct flexibility
      - Broad  $\rightarrow$  highly operationalized
    - Focus on dissemination vs. implementation
      - D-only  $\rightarrow$  D+I  $\rightarrow$  I-only
    - Socioecologic framework level
      - Individual  $\rightarrow$  Community  $\rightarrow$  System

Source: Tabak, R. G., Khoong, E. C., Chambers, D. A., & Brownson, R. C. (2012). Bridging research and practice: models for dissemination and implementation research. *American journal of preventive medicine*, *43*(3), 337-350.

#### Table 2. Categorization of D&I models for use in research studies (continued)

	Dissemination and/or	Construct flexibility: broad to						
Model	Implementation	operational	System	Community	Organization	Individual	Policy	References
Pronovost's 4E's Process Theory	Fonly	з		x	x	x		101
Sticky Knowledge	Fonly	3		x	x	x		102, 103
Consolidated Framework for Implementation Research	Honly	4		X	×			104, 105
Replicating Effective Programs Plus Framework	Fould	4		x	x			106
Availability, Responsiveness & Continuity (ARC): An Organizational & Community Intervention Model	Fonly	5		X	X			107, 108
Conceptual Model of Evidence-Based Practice Implementation in Public Service Sectors EPIS	Fonly	5		X	X			109

D&I, dissemination and implementation; DHAP, Division of HIV/AIDS Use, and HIV Testing in Reducing HIV Risk Behavior and Prevention; 4E, exposure, experience, expertise, embedding; OPTIONS, OutPatient Treatment in Ontario Services; Precede-Proceed, predisposing, reinforcing, and enabling constructs in educational diagnosis and evaluation—policy, regulatory, and organizational constructs in educational and environmental development; Pronovost's 4E's, engage, educate, execute, evaluate; RAND, research and development; RE-AIM, reach, effectiveness, adoption, implementation, and maintenance

Most frameworks also are adapted or modified in practice

Source: Tabak, R. G., Khoong, E. C., Chambers, D. A., & Brownson, R. C. (2012). Bridging research and practice: models for dissemination and implementation research. *American journal of preventive medicine*, *43*(3), 337-350.

# **Common Elements of Frameworks**

# Multiple Levels

- Implementation occurs in complex systems
- Need to identify concerns at different levels
  - System
  - Organization
  - Provider
  - Patient

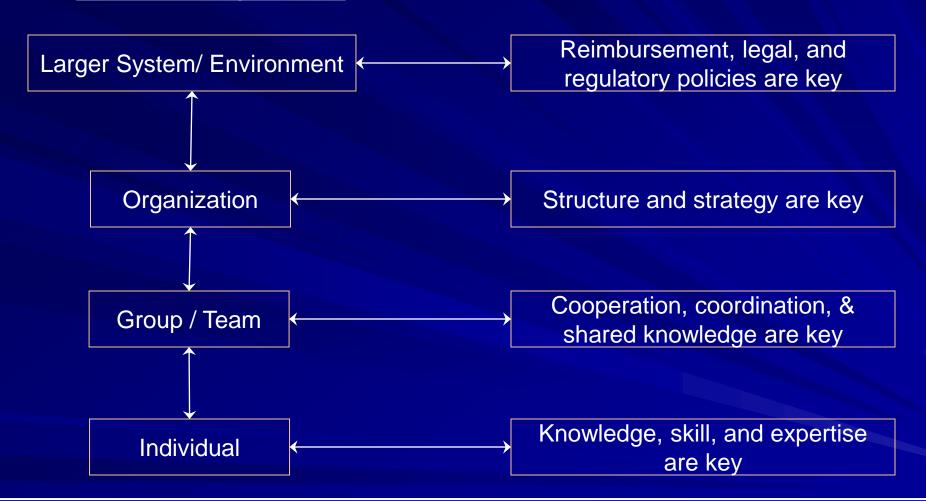
# Multiple phases

- Implementation occurs over time
- There may be relatively discrete phases or stages

### Multiple Levels in Quality Improvement

#### Four Levels of Change for Assessing Performance Improvement

Assumptions about Change



Shortell, S. M. (2004). Increasing value: a research agenda for addressing the managerial and organizational challenges facing health care delivery in the United States. *Medical Care Research and Review*, *61*(3 suppl), 12S-30S.

Ferlie, E. B., & Shortell, S. M. (2001). Improving the quality of health care in the United Kingdom and the United States: a framework for change. *Milbank Quarterly*, *79*(2), 281-315.

# **Outer Context**

### System

- Leadership
- Policy
- Packaging and use of research evidence
- Communications
- Collaboration/Negotiation
- Funding strategies

- Aarons, G. A., Hurlburt, M., Willging, C., Fettes, D., Gunderson, L., Chaffin, M., & Palinkas, L. (In press). Collaboration, Negotiation, and Coalescence for Interagency-Collaborative Teams to Scale-up Evidence-Based Practice. *Journal of Clinical Child and Adolescent Psychology.*
- Damschroder, L. J., Aron, D. C., Keith, R. E., Kirsh, S. R., Alexander, J. A., & Lowery, J. C. (2009). Fostering implementation of health services research findings into practice: a consolidated framework for advancing implementation science. *Implement Sci*ence *4*(1), 50.
- Grimshaw, J. M., Eccles, M. P., Lavis, J. N., Hill, S. J., & Squires, J. E. (2012). Knowledge translation of research findings. *Implementation Science*, *7*(1), 50.
- Lavis, J. N., Røttingen, J. A., Bosch-Capblanch, X., Atun, R., El-Jardali, F., Gilson, L., ... & Haines, A. (2012). Guidance for evidenceinformed policies about health systems: linking guidance development to policy development. *PLoS medicine*, *9*(3), e1001186.

# Inner Context

### Organization

- Congruence of leadership
- Culture/climate for evidence-based care

### Provider

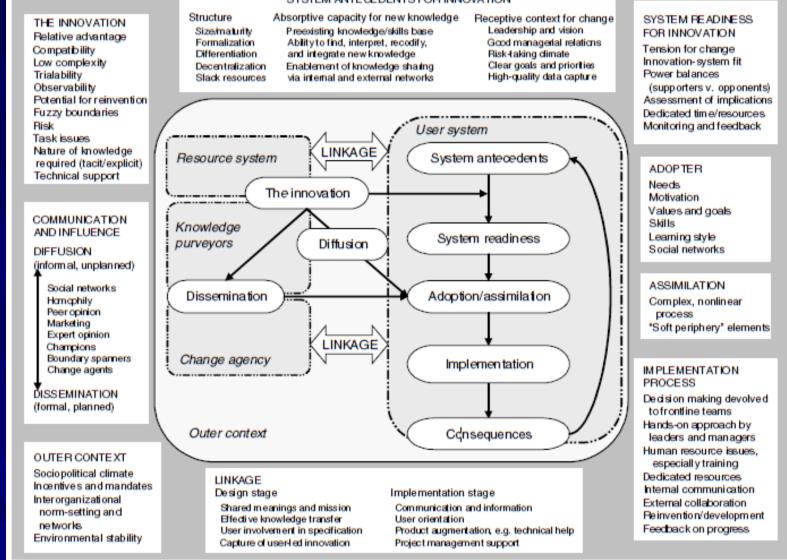
- Local opinion leaders (formal/informal)
- Individual attitudes
- Perceptions of what is "expected, supported, rewarded"

### Patient

- Advocacy/empowerment
- Competing demands
- Co-morbidities

Aarons, G.A., Hurlburt, M. & Horwitz, S.M. (2011). Advancing a Conceptual Model of Evidence-Based Practice Implementation in Public Service Sectors. *Administration and Policy in Mental Health and Mental Health Services Research.38*, 4-23.
Borntrager, C. F., Chorpita, B. F., Higa-McMillan, C., & Weisz, J. R. (2009). Provider attitudes toward evidence-based practices: Are the concerns with the evidence or with the manuals? *Psychiatric Services, 60*(5), 677-681.
Jacobs, S. R., Weiner, B. J., & Bunger, A. C. (2014). Context matters: measuring implementation climate among individuals and groups. *Implementation Science, 9*(1), 46.

### **Diffusion Model for Service Organizations**



SYSTEM ANTECEDENTS FOR INNOVATION

Greenhalgh, T., Robert, G., Macfarlane, F., Bate, P., & Kyriakidou, O. (2004). Diffusion of innovations in service organizations: systematic review and recommendations. *Milbank Quarterly*, *8*2(4), 581-629.

### Source: Damschroder et al., 2009 QUERI-DM Implementation Framework

#### CONTEXT

#### ADDITIONAL FILE 2: Matrix of Constructs from Models in the Literature to CFIR Constructs

Damschroder LJ, Aron DC, Kelth RE, Kirsh SR, Alexander JA, Lowery JC: Fostering implementation of health services research findings into practice: A consolidated tramework for advancing implementation science

	See Table 1 in main paper for full oitations:	1	2	3	4	6	6	7	8	9	10	11	12	13	14	16	18	17	18	19
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Consolidated Framework for Implementation Research (CFIR)

CFIR domains:

Intervention characteristics

- Outer setting
- Inner setting

- Characteristics of the individuals involved

Process of implementation

Damschroder, L. J., Aron, D. C., Keith, R. E., Kirsh, S. R., Alexander, J. A., & Lowery, J. C. (2009). Fostering implementation of health services research findings into practice: a consolidated framework for advancing implementation science. *Implement Sci*ence *4*(1), 50.

# Exploration, Preparation, Implementation, Sustainment (EPIS) Model

Key phases of the implementation process

Multilevel

Frames implementation factors <u>across levels</u> within each phase

### Enumerates common and unique factors <u>across levels</u> and <u>across phases</u>

**Source:** Aarons, G. A., Hurlburt, M., & Horwitz, S. M. (2011). Advancing a conceptual model of evidence-based practice implementation in public service sectors. *Administration and Policy in Mental Health and Mental Health Services Research*, *38*(1), 4-23.

#### **E**XPLORATION

#### **OUTER CONTEXT**

Sociopolitical Context Legislation Policies Monitoring and review Funding Service grants **Research grants** Foundation grants Continuity of funding Client Advocacy Consumer organizations Interorganizational networks **Direct networking** Indirect networking **Professional organizations** Clearinghouses Technical assistance centers

#### **INNER CONTEXT**

Organizational characteristics Absorptive capacity Knowledge/skills Readiness for change Receptive context Culture Climate Leadership Individual adopter characteristics Values Goals Social Networks Perceived need for change

#### **P**REPARATION

#### OUTER CONTEXT

Sociopolitical **Federal legislation** Local enactment Definitions of "evidence" Funding Support tied to federal and state policies **Client advocacy** National advocacy Class action lawsuits Interorganizational networks **Organizational linkages** Leadership ties Information transmission Formal Informal

#### **INNER CONTEXT**

Organizational characteristics Size Role specialization Knowledge/skills/expertise Values Leadership Culture embedding Championing adoption

#### MPLEMENTATION

#### OUTER CONTEXT

Sociopolitical Legislative priorities Administrative costs Funding Training Sustained fiscal support Contracting arrangements Community based organizations. Interorganizational networks Professional associations Cross-sector Contractor associations Information sharing Cross discipline translation Intervention developers Engagement in implementation Leadership **Cross level congruence Effective leadership practices** 

#### **INNER CONTEXT**

Organizational Characteristics Leadership Structure Priorities/goals Readiness for change Receptive context Culture/climate Innovation-values fit EBP structural fit EBP ideological fit Individual adopter characteristics Demographics Adaptability Attitudes toward EBP

#### **S**USTAINMENT

#### **OUTER CONTEXT**

Sociopolitical Leadership Policies Federal initiatives State initiatives Local service system Consent decrees

#### Funding

Fit with existing service funds Cost absorptive capacity Workforce stability impacts

Public-academic collaboration Ongoing positive relationships Valuing multiple perspectives

#### **INNER CONTEXT**

Organizational characteristics Leadership Embedded EBP culture Critical mass of EBP provision Social network support Fidelity monitoring/support EBP Role clarity Fidelity support system Supportive coaching Staffing Staff selection criteria Validated selection procedures

Aarons, G.A., Hurlburt, M. & Horwitz, S.M. (2011). Advancing a Conceptual Model of Evidence-Based Practice Implementation in Public Service Sectors. *Administration and Policy in Mental Health and Mental Health Services Research.38*, 4-23.

# EPIS MODEL

#### EXPLORATION

#### OUTER CONTEXT

- Sociopolitical Context
- Funding
- Interorganizational networks
- EBT Fit
- · Internet use
- Insurance availability

#### INNER CONTEXT

- Organizational characteristics
- Individual adopter
- characteristics
- EBT fit with client
- characteristics
- Fiscal viability

#### PREPARATION

#### OUTER CONTEXT

- Sociopolitical
- Leadership at policy level
- Funding
- · Interorganizational networks
- Availability of EBT materials

#### INNER CONTEXT

- Organizational culture and
  - climate
- Leadership
- Staffing and staff characteristics
- EBT Fit
- EBT Adaptation
- · Fiscal viability & resources
- · Medication dose control
- Training availability

#### IMPLEMENTATION

#### OUTER CONTEXT

- Sociopolitical
- Funding
- Intervention developer
   engagement,
- Leadership
- Interorganizational networks
- External ratings/report cards

#### INNER CONTEXT

- Organizational culture and climate
- Leadership
- Staff attitudes to EBT
- Individual adopter characteristics
- Incentivizing providers
- Fiscal viability
- · Fidelity monitoring & support

#### SUSTAINMENT

#### OUTER CONTEXT

- Sociopolitical
- Funding
- Leadership

#### INNER CONTEXT

- Organizational culture and climate
- Training
- EBT fit
- · Fidelity monitoring/support
- Staffing
- Child & parent outcomes
- Fiscal viability
- Technology supported practice

Adapted from: Aarons, G.A., Hurlburt, M. & Horwitz, S.M. (2011). Advancing a Conceptual Model of Evidence-Based Practice Implementation in Public Service Sectors. *Administration and Policy in Mental Health, 38*, 4-23.

Novins, D.K., Green, A.E., Legha, R.K., & Aarons, G.A. (2013). *Dissemination and Implementation of Evidence-Based Practices* for Child and Adolescent Mental Health: A Systematic Review. Journal of the American Academy of Child and Adolescent Psychiatry. 52(10), 1009-1025

# **Implementation Strategies**

Address specific factors identified in implementation frameworks

- <u>Discrete</u> implementation strategies
   Clinical reminders, training only
- <u>Multifaceted</u> implementation strategies
  - Training + reminders
  - Training + fidelity monitoring + coaching
- Blended implementation strategies (comprehensive)
  - Dynamic Adaptation Process strategy (DAP)
  - Leadership and Organizational Change for Implementation (LOCI)

- Powell, McMillen, Proctor et al (2011). A compilation of strategies for implementing clinical innovations in health and mental health. *Medical Care Research and Review, 69*(2) 123-157.
- Aarons, G. A., Green, A. E., Palinkas, L. A., Self-Brown, S., Whitaker, D. J., Lutzker, J. R., ... & Chaffin, M. J. (2012). Dynamic adaptation process to implement an evidence-based child maltreatment intervention. *Implementation Science*, 7(32), 1-9.

# **Domains of Strategies**

Type of Strategy	Description	Context Level	Ν
Planning	Info gathering, leadership, relationships	Outer/Inner	n=17
Education	Training, materials, influence stakeholders	Inner/Outer	n=16
Financing	Incentives, financial support	Inner/Outer	n=9
Restructuring	Change roles, create teams, alter record systems, create relationships	Inner/Outer	n=7
Quality Management	MIS + feedback, clinical reminders, decision support, PDSA cycles	Inner/Outer	n=16
Policy Change	Licensure, accreditation, certification, mandates	Outer/Inner	n=3

Source: Powell , McMillen, Proctor et al (2011). A compilation of strategies for implementing clinical innovations in health and mental health. *Medical Care Research and Review, 69*(2) 123-157.

# **Questions for Discussion**

- How are frameworks useful (or not)?
  - Are frameworks important for funding agencies (why or why not)
  - A theory of change or theory of what specific factors impact implementation effectiveness
- Is there a difference between a strategy and an intervention?
  - Clinical
  - Public health
  - implementation
- Fidelity of what?
  - Intervention fidelity vs. implementation fidelity
- Implementation effectiveness vs. Intervention effectiveness
- To what degree is IS defined by what is funded and the perception of those decisions by others in the field



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