

Putting our residents first in Townfield



HAYES COMMUNITY FAMILY FUN DAY
This annual event takes place in Barra Hall Park and offers activities for all the family

Supporting the local community

- Botwell Green Library will be refurbished in 2020 to provide an improved experience for customers, including new seating, carpets and lighting, and more space for reading, activities and to use computers.
- The library offers a range of groups and sessions for all ages, including Storytime, Book Bunch, family film screenings, IT taster classes, young adult space, reading groups, adult colouring and afternoon tea with a guest speaker.
- The council installed lighting in celebration of Diwali on street lamp columns. Christmas lights were also on display on lamp columns in Botwell Lane, Coldharbour Lane, Station Road and Pump Lane and in trees on Station Road. A 26 foot tree was also installed in Hayes town centre.
- Hillingdon Adult and Community Learning (HACL) holds various classes for residents from the Austin Road estate.

Your local councillors gave ward funding to:

- Guru Nanak Sikh Academy towards new table tennis tables and equipment for the school.
- Hillingdon Canals Partnership to support the Hayes Canal Festival.

Improving your local area

Town improvements

- Public realm improvement works totalling £3 million have started in Hayes around Hayes and Harlington station ahead of the introduction of the new Elizabeth line.
- Improvement works have been carried out to Hayes Civic Hall car park.

Chrysalis

- An outdoor gym opened at Minet Country Park.

Roads

- Coldharbour Lane, Seventh Avenue and Halsend have been resurfaced. Austin Road, Bilton Way, Silverdale Gardens and St Mary's Crescent are programmed to be resurfaced.

Keeping green

- Barra Hall Park, Minet Country Park, Norman Leddy Memorial Gardens and Hitherbroom Park retained their Green Flags in 2018 and 2019.
- 590 new trees have been planted in Townfield, 551 of which were planted at Minet Country Park and Guru Nanak Sikh Academy to mark the 550th birth anniversary of Guru Nanak. We also gave away 5,000 free tree saplings to residents, schools, community groups and businesses in 2019. Hanging baskets were on display in Hayes town centre and floral displays bloomed along Uxbridge Road.
- The pond at the Beck Theatre was restored.
- The council continues to tackle environmental crime and has issued 534 fines for littering in Townfield, and 10 new litter bins have also been installed.
- 2,103 Townfield residents have used the council's free bulky waste collection service. To find out more visit www.hillingdon.gov.uk/bulkywaste.

- The council is installing 'No Idling' signage outside all schools and hotspots across the borough to help improve local air quality.

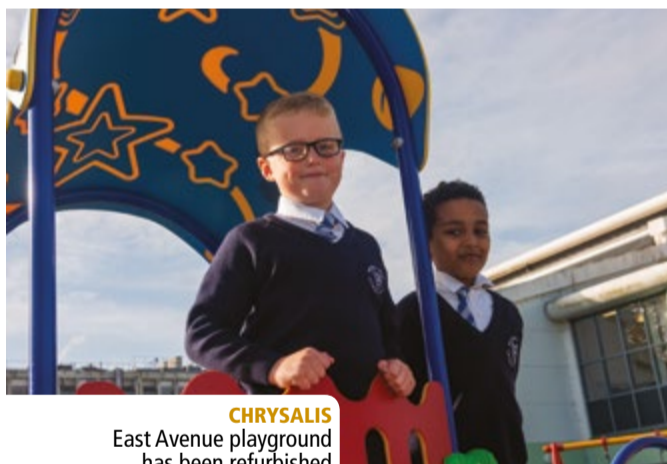
- Townfield has 11 Street Champions. To find out more or sign up visit www.hillingdon.gov.uk/streetchampions.

Keeping you safe

- The council has invested £2.75 million in upgrading the borough's CCTV. All cameras are being upgraded in Townfield.
- Mobile CCTV units were also installed in the ward to prevent and deter crime, fly-tipping and anti-social behaviour.
- Zebra crossings, an off-road cycle way and road safety improvements were carried out in Springfield Road.
- Gating was installed at Addison Way garages with Better Neighbourhood funding to prevent anti-social behaviour.
- Fencing and bollards were installed at Manor House, Kelf Grove with Better Neighbourhood funding.
- 38 to 50 Coldharbour Lane received alley gates via the council's alley gating scheme to prevent anti-social behaviour.
- The council ran targeted problem solving events at Wilko, Pump Lane and Lidl, Central Avenue in partnership with the Metropolitan Police.
- The council's licensing and anti-social behaviour and environment teams carried out a joint operation to ensure shops along Uxbridge Road were complying with shop front licences.
- 56 premises in the ward that had a food inspection rated 4 (good) or 5 (very good).

Supporting young people and families

- The School Improvement Service works with council maintained schools, the Regional Schools Commissioner for Academy Schools and Ofsted to deliver high quality standards in education. Nanaksar Primary School and Minet Junior School were rated Good by Ofsted in July 2019.
- The playground at Minet Country Park was refurbished.
- The council's annual FIESTA programme offered young people a range of activities to participate in during the summer holidays, including tennis and football at Triplets Community Tennis Centre and cricket at Hayes Cricket Club.
- Barra Hall Children's Centre worked in partnership with Hillingdon Clinical Commissioning Group and Refugees in Effective and Active Partnership to deliver wellness sessions.



CHRYSLIS
East Avenue playground has been refurbished

Health and wellbeing

- A fortnightly free Norman Leddy Gardens healthy walk runs throughout the year every other Tuesday at 11am, starting from the Beck Theatre. For more information visit www.hillingdon.gov.uk/explore.
- Our Parks works with the council to provide a range of free fitness sessions at Barra Hall Park. To view and book these visit www.ourparks.org.uk.
- The council has held 9 Dr Bike sessions at Botwell Green Sports and Leisure Centre, and 23 guided cycle rides have started at the centre.
- A free weekly coffee morning for people living with dementia and their carers is held on Thursdays at 11am at Botwell Green Library.
- Botwell Green Sports and Leisure Centre offers a gym, sports hall, swimming pool, gymnastics hall, fitness classes and children's activities.



GRASSY MEADOW COURT
First of 2 extra-care housing developments opened

Supporting older residents

- The council opened its first of 2 new extra-care housing developments to help older residents to continue living independently. Grassy Meadow Court in Grange Road has 88 self-contained flats and a range of communal facilities.
- Council tax was frozen for a thirteenth year for over-65s for 2019/20.
- Over-65s can also benefit from free swimming and swimming lessons, free allotments, tea dances, a winter heater loan scheme, priority parking with Brown Badges and dining clubs. 47 Townfield residents received a free burglar alarm.
- 1,334 over-75s in the borough have received the TeleCareLine service free of charge, including 42 in Townfield.
- A free monthly 'Desi' (bollywood/bhangra) dance session is held at Botwell Green Sports and Leisure Centre for over-65s. Botwell Green Library also offers weekly chair-based exercise sessions for over-65s.
- HACL held an art and ceramics for reminiscence class at the new dementia centre at Grassy Meadow Court for older residents living with dementia.
- The council provided grant funding to Age UK Hillingdon, Harrow & Brent Interactive Club which meets at Hayes Methodist Church on Tuesday, Wednesday and Thursday lunches and allows older residents to socialise and take part in a range of activities.

The Leader's Initiative for Older People provided funding to:

- Childs Court for a Christmas lunch and trip to Dorset.
- Manor House for a coach trip and fish and chip lunch.