

## IMPORT CUSTOMER COMMUNIQUE - 202/APR 27/A1

### **Terminal Storage Concessions due to Covid-19**

The following is a summary of terminal storage concession arrangements applicable from 14<sup>th</sup> March to 7<sup>th</sup> May (both days inclusive).

A. Non-billable days (free):

General/hazardous/Reefer\* container: 14<sup>th</sup> March to 13 April (31 days) Unaccompanied Personal Baggage (UPB): 14<sup>th</sup> March to 20<sup>th</sup> April (39 days) Note: \* electricity/power charges apply as per tariff

**B. Storage at the basic rate level is applicable:** Containers of all cargo\* types: 14<sup>th</sup> April to 7<sup>th</sup>May (31 days) Note: \* electricity/power charges apply as per tariff

### C. Standard Terminal Storage tariff is applicable from 8<sup>th</sup> May onwards.

Terminal storage paid in excess of the foregoing arrangements for cargo collected prior to today (27<sup>th</sup> April), will be refunded upon request to email; <u>SAGT-refund@sagt.com.lk</u> appending the relevant supporting documents.

Clearing & Handling Agents (CHA) lodge your clearance documents online at <u>SAGT-CHABP@sagt.com.lk</u> to receive e-Delivery Advice (e-DA) in quick time.

#### SAGT Customer Service hotlines: 2541871-5

**Doc Centre Manager:** Niranjith Waidyarathne: Landline 2541870 Mobile: 0772457870 Email: <u>niranjith.waidyarathne@sagt.com.lk</u>

# South Asia Gateway Terminals (Pvt) Ltd.